XIGENT SOLUTIONS

▶ RECOVERY-AS-A-SERVICE (xRaaS)

According to IDC 80% of small businesses have experienced downtime at some point in the past, with costs ranging from $82,200 to $256,000 for a single event.

90% of businesses that lose data due to a disaster are forced to shut down within two years.

Cloud-based Disaster Recovery is quickly becoming the new normal, but why pick one cloud solution over another?

Business Efficient IT

Where IT resources - People, Process, and Technology - are more fully utilized with Xigent's methodology to deliver greater outcomes while minimizing IT cost and inefficiency.

FULL SERVICE, HIGH TOUCH DISASTER RECOVERY (DR)

Unlike other DR offerings, Xigent Solutions' xRaaS is a full service offering. By adhering to our Solutions Assurance Program we deploy our standard xRaaS solutions effectively and on schedule - but we also have the ability to develop custom solutions tailored to fit your specific needs. Employing our Business Efficient IT approach our xRaaS experts will work with you to identify network configurations, understand security and compliance requirements, and develop a full service solution that delivers outcomes the business wants in the most cost effective manner.

xRaaS IN DETAIL

xRaaS is our cloud-based Disaster-Recovery-as-a-Service powered by Zerto. xRaaS replicates VMs at the hypervisor level from your data center to the secure Xigent Hybrid Services (XHS) data center. Our XHS data center employs advanced security features, along with our outstanding Service Delivery team delivers a fast, flexible, full-service and secure solution.

RAPID RECOVERY TIME

Xigent Solutions xRaaS has the ability to failover within minutes following a declaration of disaster. And, by tiering workloads, the almost instantaneous Recovery Time Objective (RTO) created by the rapid failover can be tailored even further. Continuous replication technology allows for recovery points (RPO) of as low as minutes ensuring minimal data loss in the event of a failover.

xRaaS in Brief

- Rapid RTO & RPO (minutes)
- Cloud security and compliance built-in
- Full service testing performed on customer defined intervals
- Portal providing visibility in to SLA performance
- Straightforward, cost-effective pricing
- Support for physical systems
- Support for VMware or Microsoft Hyper-V environments
- DR services for AWS or Azure hosted systems
- Storage agnostic
- Powered by Zerto

WHY CHOOSE XIGENT SOLUTIONS?

Our purpose is to improve every customer's IT and business outcomes by putting them on the path to Business Efficient IT. To do that requires a sustained focus and commitment to improvement. Business Efficient IT has a different meaning for every business but for Xigent it means that we approach each customer engagement as a long-term relationship, not merely a transaction. We believe that the strongest, longest-lasting business relationships are built on a foundation of trust, transparency, accountability, and continuous improvement.

ADVANCED SECURITY & COMPLIANCE

The first concern of most organizations following a disaster is the potential downtime the business might suffer. But, once the workloads are stable in the cloud, attention quickly turns back to security and compliance. Our XHS data centers ensure that workloads are safe, secure, and compliant - and that you have visibility in to SLA performance through the Xigent Solutions console.

THE IMPORTANCE OF REGULAR DR TESTS

Following our high-touch model for client engagement, Xigent Solutions in collaboration with the client will conduct regular testing of the DR solution and maintain the disaster recovery run book. This full service approach is how Xigent Solutions guarantees your DR plan will be ready when disaster strikes.

EXCEPTIONAL CUSTOMER SUPPORT

Every Xigent Solutions customer has access to 24x7 phone support from our service delivery experts. Their priority is to make sure that your xRaaS solution is quickly deployed, successfully tested, and that you have complete confidence in your solution. Should disaster strike the Xigent team will be available to trigger a failover.

ADVANCED DATA CENTERS

Xigent Solutions' data centers offer sophisticated disaster recovery support for physical and virtual environments for growing businesses in the upper Midwest. Designed to meet rigorous security and compliance standards, our data centers located in SD and MN are SSAE 16 SOC 2 compliant.

READY TO LEARN MORE?

Reach out to Xigent Solutions to learn more about our cloud-based disaster recovery offerings and how they can help protect your business and put it on the path toward Business Efficient IT.

ABOUT XIGENT SOLUTIONS

Xigent Solutions specializes in enterprise-level IT infrastructure services and solutions tailored for the needs of mid-market organizations. We partner with our customers holistically by engaging on both a strategic and tactical basis to help them deliver greater IT and business outcomes. We do this by helping our clients create and manage Business Efficient IT (BEI) where IT resources - people, process, and technology - are more fully utilized with Xigent's methodology to deliver greater outcomes while minimizing IT cost and inefficiency.