OFFERING BRIEF

Backup as a Service

Data is now considered a strategic asset as all sizes of businesses seek to mine it for new revenue opportunities.

Make sure your data is recoverable with Xigent's Backup as a Service offering.
BaaS Overview

- Encryption in-motion
- Built-in traffic reduction mechanisms and network extension functionality
- Rapid configuration
- Best-of-breed infrastructure with encrypted storage

QUESTIONS TO ASK ABOUT YOUR DATA

- Does IT struggle to find the time and resources needed to manage a complex backup environment?
- Is it difficult for IT to meet the backup and recovery SLAs required by the business?
- Would you rather have IT generalists on staff instead of backup admins with a narrow focus?
- Would moving backup costs out of CapEx and in to OpEx improve your financial profile?
- Is the business experiencing rapid data growth and/or virtualizing the server environment?

If you answered yes to any of these questions, moving your backup to a Service based model might be right for you.

FULL SERVICE BACKUP

Xigent Solutions Managed Services with NetApp FAS Hybrid Storage Array

Our BaaS is a full service offering incorporating our Solutions Assurance Program to effectively deploy our standard solutions providing complete local and remote backup for a customer’s virtual infrastructure and storage environment to the Xigent Hybrid Services data center (XHS).

We also have the ability to develop custom Backup Solutions tailored to fit your specific business needs. By employing our Business Efficient IT (BEI) methodology we will work with you to identify network configurations, understand security and compliance requirements, and develop a full service solution that delivers outcomes in the most cost effective manner.
BaaS IN DETAIL

With BaaS you get:

- **Backups hosted in XHS**: Get your backups offsite to our XHS data centers through a secure SSL connection.

- **Visibility and control**: We will access and recover your data directly in XHS from the Xigent console and we will track your cloud repository consumption and provide reminders for hosted storage renewals.

- **Modern backup architecture**: We leverage Veeam’s modern backup technology, including Backup Copy jobs with Built-in WAN Acceleration, forever incremental backups, GFS (grandfather-father-son) retention policies and more.

- **End-to-end encryption**: All of your data is encrypted before it leaves your network perimeter, in flight and at rest, without negatively impacting the data reduction ratios of built-in compression and WAN Acceleration.

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**BaaS AND THE 3-2-1 RULE:**

The 3-2-1 back up rule is considered a baseline for robust backup. If you’re not familiar with this rule, it states that organizations should have:

- 3 copies of their data
- 2 of those copies must be stored on two types of media
- 1 of those copies must be stored off site

Xigent’s BaaS puts our XHS data center at your disposal and simplifies following the 3-2-1 rule.

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**ADVANCED DATA CENTERS**

Xigent’s data centers offer growing businesses in the upper Midwest sophisticated backup and disaster recovery support for physical and virtual environments. Designed to meet rigorous security and compliance standards, our data centers located in SD and MN and are SSAE 16 SOC 2 compliant.
About Xigent

WHAT
We help our customers achieve greater business outcomes through IT.

HOW
We utilize our outcome improvement methodology approach leveraging multiple process to deliver a solution that is mapped to business outcomes as defined by stakeholders.

WHY
We provide a comprehensive suite of IT service and solution capabilities (people, process, and technology) that support our outcome improvement approach.