



OFFERING BRIEF

Recovery as a Service

According to IDC, 80% of small businesses have experienced downtime at some point in the past, with costs ranging from \$82,200 to \$256,000 for a single event.

90% of businesses that lose data due to a disaster are forced to shut down within two years.

Cloud-based Disaster Recovery is quickly becoming the new normal, but why pick one cloud solution over another?



BaaS Overview

- Rapid RTO & RPO (minutes)
- Cloud security and compliance built-in
- Full service testing performed on customer defined intervals
- Portal providing visibility in to SLA performance
- Straightforward, cost-effective pricing
- Support for physical systems
- Support for VMware or Microsoft Hyper-V environments
- Recovery services for AWS or Azure hosted systems
- Storage diagnostic
- Powered by Zerto

FULL SERVICE RECOVERY

Unlike other Recovery offerings, Xigent's RaaS is a full service offering. By adhering to our Solutions Assurance Program we deploy our standard RaaS solutions effectively and on schedule.

We also have the ability to develop custom solutions tailored to fit your specific needs. Our Recovery Experts will work with you to identify network configurations, understand security and compliance requirements, and develop a full service solution that delivers outcomes in the most cost effective manner.

Our RaaS is cloud-based and powered by Zerto. It replicates VMs at the hypervisor level from your data center to the secure Xigent Hybrid Services (XHS) data center. Our XHS data center employs advanced security features and, along with our outstanding Service Delivery team, delivers a fast, flexible, full-service, and secure solution.

RAPID RECOVERY TIME

Xigent's RaaS has the ability to failover within minutes following a declaration of disaster. And, by tiering workloads, the almost instantaneous Recovery Time Objective (RTO) created by the rapid failover can be tailored even further. Continuous replication technology allows for recovery points (RPO) of as low as minutes, ensuring minimal data loss in the event of a failover.

ADVANCED SECURITY AND COMPLIANCE

The first concern of most organizations following a disaster is the potential business downtime. But, once the workloads are stable in the cloud, attention quickly turns back to security and compliance. Our XHS data centers ensure that workloads are safe, secure, and compliant - and that you have visibility in to SLA performance through the Xigent console.

THE IMPORTANCE OF REGULAR TESTS

Following our high-touch model of client engagement, Xigent will conduct regular testing of the Recovery solution and maintain the disaster recovery run book in collaboration with the client. This full service approach is how Xigent guarantees your Recovery plan will be ready when you need it.

EXCEPTIONAL CUSTOMER SUPPORT

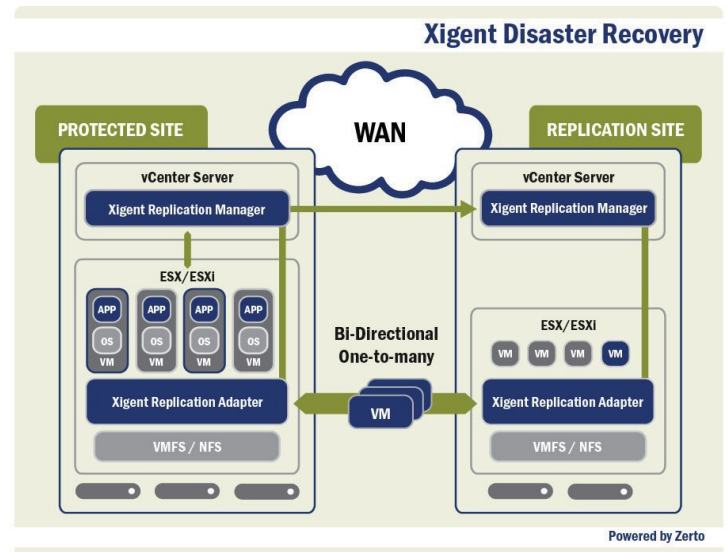
Every Xigent customer has access to 24x7 phone support from our Service Delivery experts. Their priority is to make sure that your RaaS solution is quickly deployed, successfully tested, and that you have complete confidence in it. Should disaster strike the Xigent team will be available to trigger a failover.

ADVANCED DATA CENTERS

Xigent's data centers offer sophisticated disaster recovery support for physical and virtual environments, specifically for growing businesses in the upper Midwest. Designed to meet rigorous security and compliance standards, our data centers located in SD and MN are SSAE 16 SOC 2 compliant.

READY TO LEARN MORE?

Reach out to Xigent to learn more about our cloud-based disaster recovery offerings and how they can help protect your business and put it on the path toward Business Efficient IT.



About Xigent

WHAT

We help our customers achieve greater business outcomes through IT.

HOW

We utilize our outcome improvement methodology approach leveraging multiple process to deliver a solution that is mapped to business outcomes as defined by stakeholders.

WHY

We provide a comprehensive suite of IT service and solution capabilities (people, process, and technology) that support our outcome improvement approach.

